



WHO DO I CALL FOR...

<u>INFORMATION ON</u>	<u>DEPARTMENT / AGENCY</u>		<u>PHONE #</u>
Alley Clean-up	Public Works Agency	(714)	647-3380
Animal Services Including Barking Dogs	Santa Ana Police Department	(714) (714)	245-8792 834-4211
Animal License	Finance / Customer Service	(714)	647-5257
Animal Shelter (Orange)	Orange County Animal Care Center 561 City Drive South Orange, CA 92868	(714)	935-6848
Arts & Culture	Community Development Agency	(714)	647-5360
Athletics (Jerome Center)	Parks, Recreation, & Community Services Agency	(714)	571-4264
Bicycle Licensing	National Bike Registry	(800)	848-2453
Bicycle - Found	Santa Ana Police Department – Evidence	(714)	245-8080
Bicycle - Report Lost/Stolen	Santa Ana Police Department	(714)	245-8665
Bill – Water	Finance / Customer Service	(714)	647-5454
Building Inspection	Planning & Building	(714)	667-2738
Bus Information	O.C. Transportation Authority	(714)	636-7433
City Hall Business Hours	Information	(714)	647-5300
City Manager	City Manager's Office	(714)	647-5200
Code Enforcement	Community Preservation - Planning & Building	(714)	667-2780
Couch Removal (on public property)	Public Works Agency	(714)	647-3380
Crime Prevention	Orange County Crime Stoppers	(855)	TIP-OCCS
Domestic Abuse/Other Assistance – Hotline	N. Orange County	(714)	992-1931
Election Information	Clerk of the Council	(714)	647-6520
Emergency – Report	Dispatch		911
Employment with the City of Santa Ana	Personnel Services	(714)	647-6500
Employment Services & Job Training	W.O.R.K. Center (1000 E Santa Ana Blvd, Ste 200)	(714)	565-2600
Fair Housing & Foreclosure Prevention	Orange County Fair Housing	(714)	569-0823
Freeways/Highways/Detours, etc.- Hot Line	Caltrans (Dept. of Transportation)	(949)	724-2000
General Information - City of Santa Ana	City of Santa Ana City Hall	(714)	647-5400
Graffiti Removal on- *General (Graffiti Hotline-any time)	Public Works Agency	<i>TOLL FREE</i> (877) or (877)	786-7824 STOPTAG
*Bus Stop Shelters	O.C. Transportation Authority / Customer Relations	(714)	636-7433
*Highways/Freeways (Graffiti Hotline)	Caltrans	(949)	936-3500
Graffiti Task Force (Police)	Santa Ana Police Department	(714)	245-8769
Hazardous Waste Disposal	County of Orange Integrated Waste Management	(714)	834-6752
Home Security Inspection (Community Relations)	Santa Ana Police Department (Community Relations)	(714)	647-5840
Housing Authority	Housing Authority	(714)	667-2200
Human Relations	Orange County Human Relations Commission	(714)	480-6570
Dispute Resolution / Mediation	OCHRC Dispute Resolution Center	(714)	480-6572
Human & Social Services (Homeless outreach)	211 Orange County		211
Legal Assistance (Civil)	Public Law Center Legal Aid Society of OC	(714) (714)	541-1010 571-5200
Legal Assistance (Debt Relief)	Consumer Credit Counseling	(800)	213-2227
Mayor & City Council	Mayor / Council	(714)	647-5200
Mobile Food Vending Vehicle Anonymous Complaint Line	Orange County Environmental Health	(714)	433-6000

Mosquito and Vector Control (West Nile Virus Info)	Orange County Mosquito and Vector Control District	(714)	971-2421
Museum	Bowers Museum	(714)	567-3600
Natural Gas	The Gas Company	(800)	427-2200
Noise Complaints	Santa Ana Police Department	(714)	834-4211
Obstructing Bushes & Trees	Public Works Agency	(714)	647-3380
Orange County Fire Authority	Orange County Fire Authority (OCFA) General Information Community Relations	(714) (714)	573-6000 573-6200
Overcrowding	Community Preservation /Code Enforcement	(714)	667-2780
Paramedics – (Emergency? 911)	Dispatch – Orange County Fire Authority	(714)	573-6000
Park Rangers	Santa Ana Police Department – (Dispatch)	(714)	834-4211
Parking Control	Santa Ana Police Department	(714)	245-8225
Parking - Inoperative Junk cars *Vehicles on Street *Private property	Santa Ana Police Department Community Preservation / Code Enforcement	(714) (714)	245-8225 667-2780
Poison Center	California Poison Control System	(800)	876-4766
Police Dispatch (Report crimes, non-emergency)	Santa Ana Police Department	(714)	834-4211
Potholes	Public Works Agency	(714)	647-3380
Pupil Support Services	Santa Ana Unified School District	(714)	433-3481
Pushcart Information / Problems	Community Preservation/Code Enforcement	(714)	667-2780
Recreation Programs	Parks, Recreation, & Community Services Agency *Centers: El Salvador Jerome Memorial Salgado Santa Anita	(714) (714) (714) (714) (714) (714)	571-4200 647-6558 647-6559 571-4242 571-4267 647-6552
Recycling, Energy Conservation	Santa Ana Green Program	(714)	647-5088
Residential Permit Parking & Traffic Studies	Public Works Agency - Traffic Engineering	(714)	647-5623
Rodent / Rat Problem	Orange County Vector Control	(714)	971-2421
Sanitation (overgrown yards, etc.)	Public Works Agency	(714)	647-3309
School Police Services	Santa Ana Unified School District	(714)	558-5535
Senior Information	Santa Ana Senior Center – Parks, Recreation, & Community Services Agency	(714)	647-6540
Shopping Cart Removal	Code Enforcement	(714)	667-2780
Street Cleaning	Public Works Agency	(714)	647-3380
Street Lights – Customer Service	Southern California Edison	(800)	655-4555
Swimming Pools – Public - Private	Parks, Recreation, & Community Services Agency Public Works Agency	(714) (714)	571-4200 647-3336
Tenant / Landlord Problems	Orange County Fair Housing	(714)	569-0823
Traffic Safety	Santa Ana Police Department	(714)	245-8200
Trash Pickup & Dumpsters Trash Pickup & Recycling	Waste Management Ware Disposal Co., Inc	(714) (714)	558-7761 834-0234
Unsanitary and Unsafe Housing	Community Preservation – Planning & Building Agency	(714)	667-2780
Voter Registration	Orange County Registrar	(714)	567-7600
Water Bill – Water	Public Works Agency Finance / Customer Service	(714) (714)	647-3320 647-5454
Zoning information	Planning and Building Agency	(714)	647-5804
Zoo	Santa Ana Zoo	(714)	836-4000
NEIGHBORHOOD INITIATIVES PROGRAM		(714)	667-2260